



MHSPHP

Military Health System Population Health Portal



The Military Health Service Population Health Portal (MHSPHP) in Carepoint

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- Overview Page
- Patient Management:
 - Patient detail view
 - Data entry and exclusions
 - Notes
 - Manipulating lists
- Medical Home Metrics
- Reporting
- HELP and Methodology



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Military Health System Population Health Portal

PATIENT MANAGEMENT

Patient Management Page: Quick Search

Lists

Lists

ACTION LISTS

- Asthma Medications
- Breast Cancer Screening
- Cervical Cancer Screening
- Chlamydia Screening
- Colon Cancer Screening
- Diabetes
- Exclusions Report

PREVALENCE REPORTS

- Antidepressant Meds Mgt
- Back Pain, Acute
- Back Pain, Recurrent
- Low Back Pain Imaging
- Cardiovascular Disease Risk
- CHF
- Cholesterol Management
- COPD
- Depression
- Diabetes MicroAlbumins
- High Utilizers
- High Utilizers Summary
- Hypertension
- Lipid Panel
- Quick Look
- Well Child

OTHER LISTS

PATIENT LIST BUILDER

CUSTOM TEMPLATES

by Demo Rosen (0033 - USAF ACADEMY) || Logout

CarePoint

Overview

Patient Management

Metrics

Reporting

PSI

Administration

Enrollment / Metrics data current as of: May 31, 2010 | Select Workspace: Current

Quick Search

Patient Detail

PAGE FILTER

Facility: 0033 - USAF ACADEMY - 10th MED GROUP-USAF ACADEMY CO

Quick Search helps you find individual patients. You can search by:

- Patient's last name
- Patient's full name: last name first name (space in between two names, no commas)
- First letter of Patient's last name and the last four digits of the patient's Sponsor SSN (no space)

Quick Search will look for patient's matching the search criteria in the selected facility(ies).

Enter Search Criteria: b4402

Search

Quick Search brings
up patient
demographic data
only for a particular
patient
Or
Open a condition
specific list of patients
from the navigation
menu



Quick Search Results

Active List **Patient Detail**

PAGE FILTER

Facility: 0033 -USAF ACADEMY - 10th MED GROUP-USAF ACADEMY CO

Show Filters Yes No | Status Show all | Exclusions Show all

SEARCH RESULTS FOR QUERY: B4402

Change page: 1 | Displaying page 1 of 1, items 1 to 1 of 1

Change page: 1 size: 25

Name	Sponsor SSN	FMP	DOB	Age	Gender	BenCat	PCM Name	Provider Group	street 1	street 2	sta
Bush Patrice		30	12/18/1949	60	F	RTFMLY	CERMAK DANIELLE J A FAM PRAC FALCON GROUP	96 Milton Avenue			

Change page: 1 | Displaying page 1 of 1, items 1 to 1 of 1

Change page: 1 size: 25

Lists

Lists

ACTION LISTS

Asthma Medications

Breast Cancer Screening

Cervical Cancer Screening

Chlamydia Screening

Colon Cancer Screening

Diabetes

Exclusions Report

PREVALENCE REPORTS

OTHER LISTS

PATIENT LIST BUILDER

CUSTOM TEMPLATES

Patient Management

Overview

Patient Management

Metrics

Reporting

Administration

Enrollment / Metrics data current as of: 31 Oct 2011

Select Workspace: Current

Active List

Patient Detail

NOTE: The Patient View is not a substitute for the AHLTA record...

PATIENT INFORMATION

Name	Sponsor SSN	FMP	DOB	Age	Gender	BenCat	PCM Name	Provider Group
Meyer Todd	224780081	30	05/07/1952	59	F	RTFMLY	BARNETT BRIAN B	A FAM PRAC FALCON GROUP

LOCALLY ENTERED DATA

Add / View Exclusion | Add Test / Screening | Add / View Notes

Note: Only nodes with locally entered data are shown

CHRONIC ILLNESSES

Note: Only illnesses associated with patient are shown

Asthma

Visits	Code
06/03/2011 DIRECT Family Practice Clinic 10th MED GROUP-USAF ACADEMY CO	493.90 3
01/25/2011 DIRECT Family Practice Clinic 10th MED GROUP-USAF ACADEMY CO	493.90 1
12/28/2010 DIRECT Family Practice Clinic 10th MED GROUP-USAF ACADEMY CO	493.90 0
12/15/2010 DIRECT Family Practice Clinic 10th MED GROUP-USAF ACADEMY CO	493.90 0

CLINICAL PREVENTIVE SERVICES

	Last Exam	System	Source	Status
Breast Cancer	12/07/2010	DIRECT	CHCS	
Cervical Cancer	12/18/2008	DIRECT	CHCS PATH FILE	
Colorectal Cancer				
COLON	12/19/2010	NETWORK	OUTPAT	
FOBT	12/16/2010			

BP READINGS

Visit Date	Results
03 Jun 2011	114 / 70
09 May 2011	102 / 64
08 Mar 2011	96 / 68

TOTAL CHOL CHART

10th MED GROUP-USAF ACADEMY CO - TOTAL CHOL OVER TIME - (1/9/2012)



CLINICAL PREVENTIVE SERVICES				
	Last Exam	System	Source	Status
Breast Cancer				
Cervical Cancer	09/17/2008	DIRECT	CHCS PATH FILE	
Colorectal Cancer				
COLON	03/21/2002	DIRECT	OUTPAT	



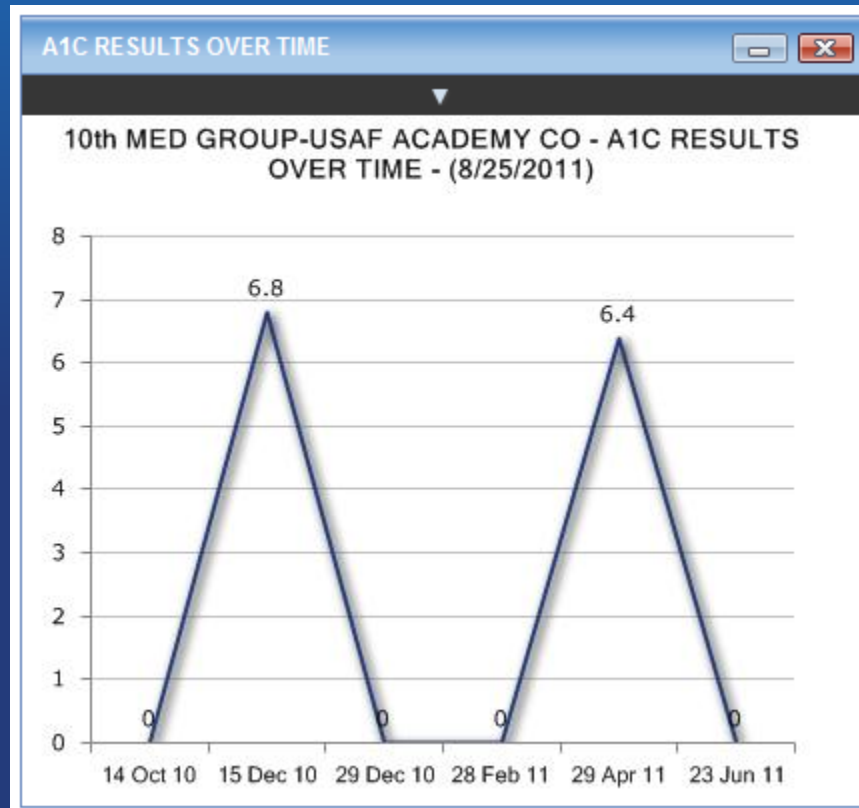
Pt Detail: Blood Pressure

BP READINGS	
Visit Date	Results
27 Jun 2011	113 / 70
25 Apr 2011	115 / 73
05 Nov 2010	109 / 65



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Pt Detail: Most recent 6 labs



Most Recent A1c and Cholesterol tests will be charted. A result value of Zero means the test was done in the network and no value is available from the claim.



Pt Details Lab Results

LAB RESULTS		
Test Name	Last Test Date	Results
A1C	03 Aug 2011	= 5.80
LDL	03 Aug 2011	= 74.00
CHOL	03 Aug 2011	= 139.00
CHOLHDL	03 Aug 2011	= 2.73
MA	02 Feb 2011	4.50

Pulls the most recent labs together to include the Microalbumins for diabetics.

Pt Detail: High Utilizer

States “No Data” if pt
 had less than 11
 encounters in a
 primary care setting:
 Primary Care
 Family Practice
 Pediatrics
 Internal Medicine
 Flight Medicine
 Underseas Medicine
 Urgent Care
 Emergency Room

HIGH UTILIZER				
Encounter Date	Clinic	Location	ICD9 Code	ICD9 Text
03 Jun 2011	BGAD	0033	785.6	ENLARGEMENT LYMPH NODES
09 May 2011	BGAD	0033	692.9	DERMATITIS NOS
08 Mar 2011	BGAD	0033	490	BRONCHITIS NOS
04 Mar 2011	BGAD	0033	490	BRONCHITIS NOS
25 Jan 2011	BGAD	0033	250.00	DMII WO CMP NT ST UNCNTR
28 Dec 2010	BGAC	0033	578.9	GASTROINTEST HEMORR NOS
17 Dec 2010	GENPRAC	ERHOSP	729.30	PANNICULITIS, UNSP SITE
15 Dec 2010	BGAC	0033	787.91	DIARRHEA
02 Dec 2010	BHIA	0033	719.46	JOINT PAIN-L/LEG
19 Nov 2010	GENPRAC	ERHOSP	493.81	
15 Nov 2010	BHIA	0033	461.9	ACUTE SINUSITIS NOS
01 Oct 2010	GENPRAC	ERHOSP	719.43	JOINT PAIN- FOREARM
26 Aug 2010	BGAC	0033	054.9	HERPES SIMPLEX NOS
06 Aug 2010	BHIA	0033	112.0	THRUSH



Chronic Illness: Asthma

Visits				Code	
06/03/2011	DIRECT	Family Practice Clinic	10th MED GROUP- USAF ACADEMY CO	▶	493.90 3
01/25/2011	DIRECT	Family Practice Clinic	10th MED GROUP- USAF ACADEMY CO	▶	493.90 1
12/28/2010	DIRECT	Family Practice Clinic	10th MED GROUP- USAF ACADEMY CO	▶	493.90 0
11/19/2010	NETWORK	General Practice	Emergency Room-Hospital	▶	493.81
10/20/2010	NETWORK	Otology, Laryngology, Rhinology	Office	▶	493.90

Medications			Ctrl	Ster
06/03/2011	ADVAIR HFA		Y	Y
04/15/2011	SINGULAIR		Y	
03/02/2011	SEREVENT DISKUS			
02/24/2011	SEREVENT DISKUS			

Controller Ratio: 0.84

Persistence: Y

Spirometry Date: 10 Sep 2009

Big difference between asthma list pts and HEDIS denominator

-Asthma list requires pt meet 1 of 4 criteria in last 12 months

- HEDIS requires the pt meet any 1 of 4 criteria in each of the last 2 yrs

-Criteria described in methodology document found on the documentation

menu

**MHSPHP**

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Diabetes**Visits**

03/08/2011	DIRECT	Family Practice Clinic	10th MED GROUP-USAF ACADEMY CO	250.00
03/04/2011	DIRECT	Family Practice Clinic	10th MED GROUP-USAF ACADEMY CO	250.00
12/17/2010	NETWORK	INPT	Colorado	250.00
10/01/2010	NETWORK	Facility charges - use for facility charges for outpatient services, (e.g., ambulatory surgery, hospital services)	Emergency Room-Hospital	250.00

Medications

06/03/2011	SYMLINPEN 120
06/01/2011	LANTUS SOLOSTAR
03/10/2011	SYMLINPEN 120

Retinal Exam Date: 09 Feb 2011Insulin: YComorbid: N

Chronic Illness: Diabetes

What to do if your diabetes list has patients that have no evidence in AHLTA of having diabetes:

1. Open up the Pt Detail view for the pt
2. Network encounters are frequently the source—try to get copies of the clinical notes to verify if pt has diabetes or if coding error in network
3. Common direct care coding error: miscoding gestational diabetes (648.8) as pregnancy complicated with diabetes (640.0x)
 - 640.0x puts pt on list
4. Fix the MTF coding error and the pt will come off the list.



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ACTION AND PREVALENCE LISTS



Action lists and Prevalence Reprots

- Both are condition management lists of patients with similar care needs
- Action lists: can usually identify due and overdue pts
- Prevalence reports: some associated with metrics some not
 - Measurement window occurred in the past and helping pt will not help metric

<input checked="" type="checkbox"/>	Notes
<input checked="" type="checkbox"/>	ACG RUB
<input type="checkbox"/>	ACG IBI
<input checked="" type="checkbox"/>	Name
<input checked="" type="checkbox"/>	Sponsor SSN
<input checked="" type="checkbox"/>	FMP
<input checked="" type="checkbox"/>	DOB
<input checked="" type="checkbox"/>	Age
<input checked="" type="checkbox"/>	Gender
<input checked="" type="checkbox"/>	BenCat
<input checked="" type="checkbox"/>	PCM Name
<input checked="" type="checkbox"/>	Provider Group
<input checked="" type="checkbox"/>	Street 1
<input checked="" type="checkbox"/>	Street 2
<input checked="" type="checkbox"/>	City
<input checked="" type="checkbox"/>	State
<input checked="" type="checkbox"/>	Zip Code
<input checked="" type="checkbox"/>	Country
<input checked="" type="checkbox"/>	Home Phone
<input checked="" type="checkbox"/>	Work Phone
<input checked="" type="checkbox"/>	DMIS
<input type="checkbox"/>	Notes Detail





Submit

Action & Prevalence Reports

Active List Patient Detail

PAGE FILTER - click to expand

Facility: 0067 - **BETHESDA - WALTER REED NATL MIL MED CNTR**





 | Show Filters ☒ Yes ☐ No | Exclusions Show all

All lists have the above options above the list

To choose columns for display

Check and uncheck column titles to display and hide columns

All lists have these columns in common; other columns are unique to each list

Only AF has data in ACG RUB and ACG IBI



MHSHP
Military Health Support Program

All Action & Prevalence Reports

PAGE FILTER - click to expand

Facility: 0067 - **BETHESDA - WALTER REED NATL MIL MED CNTR**

| Show Filters ☒ Yes ☐ No | Status | Exclusions

COLON CANCER SCREENING

Change page: [1](#) [2](#) [3](#) [4](#) [5](#) [6](#) [7](#) [8](#) [9](#) [10](#) ... | Displaying page 1 of 119 , items 1 to 100 of 11836

Change page: | Page size:

Pending Entries	Notes	Status	ACG RUB	Name	Sponsor SSN	FMP	DOB	Age



Save the list after you make changes (saves as a Custom template)



If you have Print/export privileges you will see this icon to export the list to Excel



Restore list to default view (removes filters , sorting and column add/hide done)

Show Filters ☒ Yes ☐ No

Hide/show the white filter boxes at top of each column

Exclusions

Hide or include excluded patients on the list





Status

Display only overdue , due, current or all patients on the list for cancer screening lists and diabetes lists **17** only



- Sort A-Z on any column by clicking on column header
- Click on column header after sorted to sort Z-A
- Rearrange columns by pointing at column header, click (hold) and drag column to new position with mouse
- Filter on any column using white filter box and green funnel for filter options

Facility: **0067 - BETHESDA - WALTER REED NATL MIL MED CNTR**













 | Show Filters ☒ Yes ☐ No | Status | Exclusions

ASTHMA MEDICATIONS

Change page: [1](#) [2](#) [3](#) [4](#) [5](#) [6](#) [7](#) [8](#) [9](#) [10](#) | Displaying page 1 of 10 , items 1 to 100 of 971

Change page: | Page size:

Notes	Status	Name	DOB	Age	Provider Group	Hospitalizations	ER Visits	Outpatient Visits	Dispensing Events	Rx Date
										
		Abbott Jeanne	03/28/2002	9	PEDS PRIM CARE BE GRP	0	0	5	18	06/29/2011
		Acosta Melvin	10/07/2010	1	PEDS PRIM CARE BE GRP	0	1	1	6	10/28/2011
		Acosta Tia	10/28/1977	34	IM BE GRP	0	0	0	5	04/06/2011
		Aguirre Candy	01/08/2006	5	PEDS PRIM CARE BE GRP	0	0	4	3	08/31/2011
		Allen Gerald	05/04/2002	9	PEDS PRIM CARE BE GRP	0	0	3	4	09/29/2011
		Allison Dexter	10/13/2006	5	PEDS PRIM CARE BE GRP	0	0	7	7	10/18/2011
		Alvarado Neal	01/27/1939	72	IM BE GRP	0	0	0	13	09/12/2011
		Alvarado Sabrina	02/22/1955	56	EXECUTIVE HLTH BE GRP	0	0	1	23	10/26/2011
		Alvarez Marie	11/16/1971	39	IM BE GRP	0	0	0	10	09/22/2011
		Andrade Arturo	09/07/1962	49	IM BE GRP	0	0	1	5	08/05/2011

Rx Date	Drug Name	Steroid	Steroid Rx Date	Spirometry Date	Controller	Ratio	Persistence
							
06/29/2011	SINGULAIR	ASMANEX	06/29/2011	09/26/2011	13	0.72	Yes
10/28/2011	FLOVENT HFA	FLOVENT HFA	10/28/2011		2	0.33	No
04/06/2011	ADVAIR DISKUS	ADVAIR DISKUS	04/06/2011	12/08/2009	1	0.20	Yes
08/31/2011	FLOVENT HFA	FLOVENT HFA	08/31/2011	10/19/2011	1	0.33	No
09/29/2011	FLOVENT HFA	FLOVENT HFA	09/29/2011	09/22/2011	3	0.75	No
10/18/2011	FLOVENT HFA	FLOVENT HFA	10/18/2011	11/16/2010	4	0.57	Yes
09/12/2011	SINGULAIR				12	0.92	No
10/26/2011	ADVAIR DISKUS	PULMICORT	10/26/2011	02/14/2011	18	0.78	Yes



- Action lists
 - Asthma
 - Persistent
 - 1=Yes Pt met asthma criteria last 12 months and preceding 12-24 months
 - 0=No Pt only met asthma criteria last 12 months (not in HEDIS and may or may not need chronic meds)
 - Ratio
 - Ratio of controller meds to all asthma meds
 - Higher ratio associated with more complications the next year
 - » <0.5 associated with 30% high likelihood of exacerbation requiring ER visit
 - Spirometry

DIABETES

Change page: 1 2 3 4 5 6 7 8 9 10 ... | Displaying page 1 of 36, items 1 to 100 of 3526

Change page: 1 | Page size: 100

Pending Entries	Notes	Status	Name	Age	Gender	BenCat	PCM Name	Provider Group	Outpatient Visit	Hospitalizations
			Abbott Jayson	68	F	RTAF	MILES THERESA P	'M BE GRP	1	
			Abbott Paula	76	F	RTFMLY	LEE MYUNGJIN			
			Acevedo Albert	83	F	RTN	JONES JANET			
			Acevedo Jami	49	F	RTN	CHANG JOANN			
			Acosta Brock	52	M	RTFMLY	MASSEY JOHN			
			Acosta Bryan	86	M	RTFMLY	MILMAN JAMES			

- Alpha-sorted list A-Z
- Clock with ! = overdue
- Clock alone = Due (will become overdue in next 30 days)

ER Visit	Rx Count	Insulin	A1C Date	A1C Result	A1C System	A1C Source	Retinal Date	LDL Date	LDL Result
	7	No	12/14/2011	= 12.70	ICDB	COHORT DIRLAB		10/29/2010	= 88.00
	18	Yes	10/12/2011	= 7.40	Direct	CHCS	06/06/2011	10/12/2011	= 134.00
	7	No	07/27/2011		Network	Outpat	09/13/2011	07/27/2011	
1	26	Yes	11/13/2011	= 11.70	ICDB	COHORT DIRLAB	09/07/2010	11/12/2011	= 103.00
	25	Yes	08/22/2011	= 6.90	Direct	CHCS		01/25/2011	= 60.00
	9	No	08/04/2010	= 6.90	Direct	CHCS	07/12/2010	08/04/2010	= 85.00

Chol Date	Chol Result	Chol System	Chol Source	HDL Date	HDL Result	HDL System	HDL Source	Chol / HDL	Comorbid
10/29/2010	= 172.00	DIRECT	CHCS	10/29/2010	= 28.00	DIRECT	CHCS	6.14	Yes
10/12/2011	= 221.00	DIRECT	CHCS	10/12/2011	= 58.00	DIRECT	CHCS	3.81	Yes
									Yes
11/12/2011	= 170.00	ICDB	COHORT DIRLAB	11/12/2011	= 36.00	ICDB	COHORT DIRLAB	4.72	No
01/25/2011	= 106.00	DIRECT	CHCS	01/25/2011	= 33.00	DIRECT	CHCS	3.21	No
08/04/2010	= 150.00	DIRECT	CHCS	08/04/2010	= 39.00	DIRECT	CHCS	3.85	Yes

Diabetes HEDIS® measures

Numerators

- Numerators:
 - LDL screening: LDL test in last 12 months
 - LDL control: $LDL < 100$
 - HgA1c screening: HgA1C test in last 12 months
 - HgA1c > 9 or Null: HgA1c > 9 or no test (only DoD HEDIS® metric where lower score is better)
 - **DISPLAYED AS HgA1C ≤ 9 TO KEEP ALL TARGETS AS HIGHER IS BETTER**
 - **THIS IS INVERSE OF HEDIS**
 - HgA1c < 8 : HGA1C value < 8
 - HgA1c < 7 : HgA1c value < 7 (denominator will be different as it excludes those with certain co-morbidities*)



Diabetes Comorbidity


- HEDIS® denominator for HgA1c <7 differs from other diabetic metrics by excluding pts with history of (Comorbidity = “Yes”):
 - Age over 65
 - Coronary artery bypass graft (CABG) or percutaneous transluminal coronary angioplasty (PTCA) in last 24 months
 - Ischemic vascular disease encounter in both last 12 months AND preceding 12-24 months
 - Any history of:
 - Congestive Heart Failure
 - Myocardial infarction (MI)
 - Chronic Renal Failure/End Stage Renal Disease (CRF/ESRD)
 - Dementia
 - Blindness
 - Amputation – lower extremity



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LOCALLY ENTERED DATA

- Patient remains on list but shaded with icon  status
 - Can choose to hide or display excluded patients
- Excluded patients remain in HEDIS—cannot alter HEDIS criteria
 - Will be removed from medical home metric if pt met all HEDIS denominator criteria
 - Exclusion impact metric when date entered matches “data current as of”
- Exclusions are attached to patient : stay with pt after PCS
- Exclusions other than death are measure specific
- Exclusions other than death expire after one year
- Exclusions expire after 12 months
 - Review annually: open exclusion then “Save” to extend for another year



How to enter Exclusions

DIABETES

Change page: ◀ 1 2 3 4 5 6 7 8 9 10 ... ▶ | Display

Change page: | Page size: ▼

Pending Entries	Notes	Status	Name
			<input type="text"/>
			Abbott Javier
			Acevedo Dean
			Adams Vicki

Right Click
on arrow in
green box

	Abbott Javier	<input type="text"/>	30
	Acevedo Dean	<input type="text"/>	20
<div>Open Patient Detail View Add / View Exclusion ← Add Test / Screening Add / View Notes View Locally Entered Patient Data Summary</div>			
	Ali Cari	<input type="text"/>	20

Locally Entered Exclusions Options

LOCALLY ENTERED EXCLUSIONS

ABBOTT JAVIER

Reason	Measure	Comment
No Exclusions for this Enrollee		

Exclusion

Reason:
Date of Death:
Comments:

Patient is deceased

Patient is deceased

Patient has been miscoded

Measure is inappropriate clinically

Chronic refusal

Patient exclusively uses other health insurance for care

Source:

Death Certificate

Save

New

Close

Locally Entered Exclusions: Death

LOCALLY ENTERED EXCLUSIONS

ABBOTT JAVIER

Reason	Measure	Comment
No Exclusions for this Enrollee		

Exclusion

Reason: Patient is deceased Source: Death Certificate

Date of Death: 10/18/2010

Comments:

Death Certificate
Family Contact
Commanding Officer
Attending Physician

Save New Close

- Death applies to all measures
- Must select source of info and enter comment



Locally Entered Exclusions: Comments

- Must enter comment about why pt should be excluded
- Comment rules:
 - Use only Alpha or numeric characters
 - Limited to 100 characters and spaces

Locally Entered Exclusions: Miscoded

LOCALLY ENTERED EXCLUSIONS

ABBOTT JAVIER

Reason	Measure	Comment
No Exclusions for this Enrollee		

Exclusion

Reason: Patient has been miscoded
 Information:

No clinical evidence of disease at this time
No clinical evidence of disease at this time
Miscoded in Network and encounter can't be fixed

Measure: Diabetes
 Comments:

Save New Close

MHSPHP NOTICE

Please review patient profile before entering this exclusion.

OK

- Must choose measure and select information reason
- Must enter comment--be sure you reviewed the patient details for the measure's (i.e. diabetes) encounters and medications



The provider should confirm that the patient does not have the condition. No note would be needed if you have a copy of the medical record from the date(s) where the diagnosis was made and there is no documentation of the condition--a copy of that could go in the paper medical record and you could refer to that in your comment.



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Locally Entered Exclusion: Clinically Inappropriate

LOCALLY ENTERED EXCLUSIONS

ABBOTT JAVIER

Reason	Measure	Comment
No Exclusions for this Enrollee		

Exclusion

Reason:

Measure is inappropriate clinically

Information:

Screening is unsafe at this time

Measure:

Diabetes

Comments:

Screening is unsafe at this time

Screening is unsafe at this time

Terminally ill

Extreme frailty

Presence of supervening condition

Provider determination because of particular circumstance

Save

New

Close



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Clinically Inappropriate: Guide for Use

Should always have a provider note in the medical record documenting this.

This is a provider decision. The exclusion comment should point to this note.

i.e.: Virtual colonoscopy WNL and provider recommends next cancer screening in 1 year—use this exclusion, refer to provider note and include recommended expiration date.



Locally Entered Exclusion: Chronic Refusal

LOCALLY ENTERED EXCLUSIONS

ABBOTT JAVIER

Reason	Measure	Comment
No Exclusions for this Enrollee		

Exclusion

Reason:

Measure:

Comments:

Save **New** **Close**

- Must include summary comment about efforts made and patient refusal to comply with medical advice

- Efforts and patient response must be detailed in



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Chronic Refusal: Guide for Use

Pt should be counseled on risks and benefits of having and not having the recommended test. The pt then makes informed choice to refuse recommended test. The refusal should be documented in the record.

Pts who do not respond to calls, mailers or are repeated no-shows are not refusing the test. These pts could be scared, forgetful, lazy, lack understanding of the urgency, busy, etc. These are definitely challenging pts to connect with and motivate but should not be removed from the list.

Locally Entered Exclusion: Other Health Insurance

LOCALLY ENTERED EXCLUSIONS

SMITH ANN

Reason	Measure	Comment
No Exclusions for this Enrollee		

Exclusion

Reason: Patient exclusively uses other health insurance

Measure: Breast Cancer Screening

Comments:

Save New Close

Confirm with patient before selecting this exclusion and document in comments and medical record



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Other Health Insurance: Guide for Use



This exclusion is for patients who have a PCM outside of TRICARE who is managing their care and they desire to remain enrolled in your MTF. These patients do not seek care from your MTF and the only time you see them is for medications at the Pharmacy.



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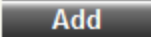
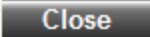
Military Health System Population Health Portal

After Exclusion Entered

 **LOCALLY ENTERED EXCLUSIONS** 

ADAMS VICKI

Reason	Measure	Comment
Measure is inappropriate clinically	Diabetes	Terminal liver cancer



Excluded patient

Active List | **Patient Detail**

PAGE FILTER

Facility: **0033 - USAF ACADEMY - 10th MED GROUP-USAF ACADEMY CO**

| Show Filters ☒ Yes ☐ No | Status **Show all** | Exclusions **Show all**

DIABETES

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Change page: | Page size:

Pending Entries	Notes	Status	Name	Sponsor SSN	FMP	DOB	Age	Gender	BenCat
			<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
			Abbott Javier	<div></div>	30	05/21/1949	61	F	RTFMLY
			Acevedo Dean		20	11/24/1951	58	M	RTAF
			Adams Vicki		20	04/24/1962	48	M	RTAF
			Aguilar Cedric		20	05/23/1930	80	M	RTAF
			Alexander Joy		20	12/16/1937	72	M	RTA
			Ali Cari		20	04/10/1938	72	M	RTAF
			Alvarez Benny		20	12/14/1935	74	M	RTAF
			Alvarez Otis		20	01/19/1943	67	M	RTAF
			Alvarez Roderick		20	10/29/1952	57	M	RTA
			Andrade Audrey		03	07/06/1994	16	M	ADFMLY

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Action List Exclusion Report

Active List

Patient Detail

PAGE FILTER

Facility: 0033 - USAF ACADEMY - 10th MED GROUP-USAFA ACADEMY CO



Show Filters ☒ Yes ☐ No

Status Show all

Exclusions Show all

EXCLUSIONS REPORTS

Change page: 1 | Displaying page 1 of 1, items 1 to 1 of 1

Change page: 1 | Page size: 25

Pending Entries	Name	Sponsor SSN	PCM Name	Home Phone	Work Phone	Measure	Exclusion Reason	Excluded By	Modified Date
	Adams Vicki		WAUGH JASON A			Diabetes	Measure is inappropriate clinically	judy.demo	10/11/2010

Change page: 1 | Displaying page 1 of 1, items 1 to 1 of 1

Change page: 1 | Page size: 25



Transferring Patients



- Patients with an exclusion entered at a different MTF than currently enrolled will have an exclusion question icon as their status
- New MTF can confirm (save) the exclusion and the pt will then be excluded for 1 yr from review date
- New MTF can also delete the exclusion and exclusion status will disappear
- If the new MTF does nothing, the



Bottom line on exclusions

- Comment should briefly describe why exclusion reason selected
- Medical record must support exclusion
 - Could be auditable
- Click SAVE to exclude patient
- Exclusions stay with patient upon PCS—but will be flagged as entered at another MTF
- Exclusions expire 1 year from entry
- Anyone with patient level access can enter exclusion
- List available of all exclusions with data entry source
- Exclusion patients are excluded from Medical Home metrics but remain in HEDIS metrics
- Exclusion patients are not included in action list counts in Overview page
- Exclusions for chronic refusal, measure is inappropriate clinically or other health insurance will be included in disease prevalence counts in Overview page



MHSPHP

Oops! Wrong Exclusion!

1



Anderson Ethan

2



- Anderson Ethan 30
- Open Patient Detail View
- Add / View Exclusion
- Add Test / Screening
- Add / View Notes
- View Locally Entered Patient Data Summary

3

LOCALLY ENTERED EXCLUSIONS

ANDERSON ETHAN

Reason	Measure	Comment
Measure is inappropriate clinically	Breast Cancer Screening	test comment....gender wrong in data. DEERS updated.

Exclusion
Reason: Measure is inappropriate clinically **Information:** Provider determination because of partic
Measure: Breast Cancer Screening
Comments: test comment....gender wrong in data. DEERS updated.

Save

Delete

New

Close



LOCALLY ENTERED DATA: ADD TEST OR SCREENING

DIABETES

Change page: ◀ 1 2 3 4 5 6 7 8 9 10 ... ▶ | Display

Change page: | Page size: ▼

Pending Entries	Notes	Status	Name
			<input type="text"/>
			Abbott Javier
			Acevedo Dean
			Adams Vicki

Right Click
on arrow in
green box

	Abbott Javier		30
	Acevedo Dean		20
	Ali Cari		20

- Open Patient Detail View
- Add / View Exclusion
- Add Test / Screening ←
- Add / View Notes
- View Locally Entered Patient Data Summary



Adding a Test

LOCALLY ENTERED PATIENT DATA

AGUILAR DARNELL

Pending Entries

Filter: ☒ By ☐ All Pending
Measure Entries

Measure: Cervical Cancer Screening

User	Test Name	Last Test
No records to display.		

New Close

Make sure right patient,
right test, right result, right
date and right value!
You are your only quality
check!

LOCALLY ENTERED PATIENT DATA

AGUILAR DARNELL

Pending Entries

Filter: ☒ By Measure ☐ All Pending Entries

Measure: Colon Cancer Screening

User	Test Name	Last Test Date	Results	Comment
No records to display.				

Lab Type: FOBT

Exam Date: 10/18/2010

User Source: pt brought report from

Comment: report copy in medical record

Save Close

Source: How did you get copy of the report. Must have copy of test report to place in medical record.
Exception: looking up results in VISTA.

Comment: How did you get report into medical record (i.e. "Scanned report into AHLTA"). It would be best to place VISTA result in an AHLTA note to make part of pt's med record.



MHSPHP

Military Health System Population Health Portal

Test Saved

LOCALLY ENTERED PATIENT DATA
Abbott Adriana 266214396 01 03/19/1992 18 F RTFMLY

AGUILAR DARNELL

Pending Entries

Filter: ☒ By ☐ All Pending
Measure Entries

Measure: Colon Cancer Screening

User	Test Name	Last Test Date	Results	Comment
judy.demo	FOBT			report copy in medical record

MHSPHP NOTICE

Item successfully saved.



Please ensure that this information is updated on the patient's medical record.

OK

New Close



Cervical and Breast Cancer

 **LOCALLY ENTERED PATIENT DATA** 

AGUILAR DARNELL

Pending Entries

Filter:

☒
By
Measure

☐
All Pending
Entries

Measure:

Cervical Cancer Screening

User	Test Name	Last Test Date	Results	Comment
No records to display.				

Lab Type:

Pap

Exam Date:

10/18/2010

User Source:

Comment:

Save

Close



MHSPHP

Military Health System Population Health Portal

Diabetes and Lipid Test Data Entry Form

LOCALLY ENTERED PATIENT DATA

AGUILAR DARNELL

Pending Entries

Filter: ☒ **By Measure** ☐ **All Pending Entries** **Measure:** Diabetes/Lipids

User	Test Name	Last Test Date	Results	Comment
No records to display.				

Lab Type: A1C **Result:** **Lab Date:** 10/18/2010

User Source: **Comment:**

Save **Close**



Diabetes and Lipid Labs

LOCALLY ENTERED PATIENT DATA

AGUILAR DARNELL

Pending Entries

Filter: ☒ **By Measure** ☐ **All Pending Entries**

Measure: Diabetes/Lipids

User	Test Name	Last Test Date	Results	Comment
No records to display.				

Lab Type: A1C

User Source: A1C

LDL

HDL

Chol

Result:

Lab Date: 10/18/2010

Comment:

Save **Close**



Colon Screen Test Pending

LOCALLY ENTERED PATIENT DATA

AGUILAR DARNELL

Pending Entries

Filter:

☒ ☐

By All Pending

Measure Entries

Measure:

Colon Cancer Screening












User	Test Name	Last Test Date	Results	Comment
judy.demo	FOBT	18 Oct 2010	=	report copy in medical record

New

Close



Oops! Wrong Lab

Pending Entries	Notes	Status	Name	Sponsor SSN	FMP
			<input type="text" value="ag"/>	<input type="text"/>	<input type="text"/>
			Aguilar Ashley		02
			Aguilar Bret		20
			Aguilar Darnell		01
			Aguilar Tonia		04
			Aguirre Christine		30

- Click on pending icon—has to be fixed before data updated



Oops! Pending Entries

PENDING ENTRIES

ABBOTT JAVIER

Pending Entries

Filter: ☒ By Measure ☐ All Pending Entries

Measure: Diabetes

User	Test Name	Last Test Date	Results	Comment
judy.demo	A1C	28 Sep 2010	7.40	Dr Greene, Endocrinologist

Close

- Select measure or all pending entries
- Click on pending entry to select it for editing



Oops! Editing Pending Entry

LOCALLY ENTERED PATIENT DATA

AGUILAR DARNELL

Pending Entries

Filter:

By Measure

All Pending Entries

User	Test Name	Last Test Date	Results	Comment
judy.demo	FOBT	18 Oct 2010	=	report copy in medical record
judy.demo	A1C	18 Oct 2010	= 4.30	report placed in med rec

Lab Type: FOBT

Exam Date: 10/18/2010

User Source: pt brought report from

Comment: report copy in medical record

Edit or delete entry



MHSPHP
Military Health System Population Health Portal

Successful Test Entry or Edit



The MHSPHP is
NOT a medical
record



LOCALLY ENTERED DATA: NOTES

DIABETES

Change page: ◀ 1 2 3 4 5 6 7 8 9 10 ... ▶ | Display

Change page: | Page size: ▼

Pending Entries	Notes	Status	Name
			<input type="text"/>
			Abbott Javier
			Acevedo Dean
			Adams Vicki



Right Click
on arrow in
green box

Abbott Javier		30
Acevedo Dean		20
Ali Cari		20

- Open Patient Detail View
- Add / View Exclusion
- Add Test / Screening
- Add / View Notes ←
- View Locally Entered Patient Data Summary



Locally Entered Notes

 **LOCALLY ENTERED NOTES** 


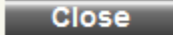
BOWMAN LEROY

Add / View Notes

Measure:

Asthma Meds
Colon Cancer Screening
Breast Cancer Screening
Microalbumin
High Utilizers
Diabetes
Generic Note

Comments:

Measures options are limited to lists
containing that patient



Locally Entered Notes

- Limited to 100 characters/spaces
- Only one note per list for each patient
- Generic note appears on ALL lists to include Quicklook
- Updates are typed over old notes—this is a tool for tracking, not for medical notes
 - Not legally binding: no date/time stamp, no signature; anyone can update/delete/change your note



- DMjr3: FUP4/12 get labs b4 appt
- Translation:
 - Disease Manager-Judy Rosen (3 is number assigned as 3rd J.R. in the MTF—make sure your initials are unique)
 - Follow-up April 2012—call pt, schedule appt for April and have pt get labs done a week before so results are available at appt (and no need to contact with results after appt)



- PCS10/11 Charleston to Portsmouth:
joe.smith@us.navy.mil
- Translation:
 - Pt PCS'd in Oct 2011 to Portsmouth.
Charleston can do DEERS check on pt in
Nov to see if pt enrolled at new site. If
not, send friendly reminder to enroll
family at new location

Update Notes

Right Click
on arrow in
green box

DIABETES

Change page: 1 2 3 4 5 6 7 8 9 10 ... | Display

Change page: 1 | Page size: 25

Pending Entries	Notes	Status	Name
			Abbott Javier
			Acevedo Dean

Abbott Javier		30
Acevedo Dean		20
Open Patient Detail View Add / View Exclusion Add Test / Screening Add / View Notes View Locally Entered Patient Data Summary		
Ali Cari		20

LOCALLY ENTERED NOTES

ANDERSEN KATIE

Add / View Notes

Measure:

- Dyslipidemia
- Microalbumin
- High Utilizers
- Diabetes
- Cardiovascular Disease Risk

Comments:



this is for disease management or patient tracking notes. NOT A MEDICAL RECORD

Submit Delete Cancel

Just open note and edit as
desired.




Locally Entered Data summary

 **LOCALLY ENTERED PATIENT DATA SUMMARY** 

ADAMS VICKI

Locally Entered Data Summary
Note: Only nodes with locally entered data are shown

 **Locally Entered Exclusions**

DIABETES
Measure Is Inappropriate Clinically
Annotation: Terminally ill.
Note: Terminal liver cancer
Date Entered: 11 Oct 2010

Cancel

- Notes default to hidden—must choose to display
- Type in filter box below column header what you want to find
- Click green funnel icon
- Select “Contains”

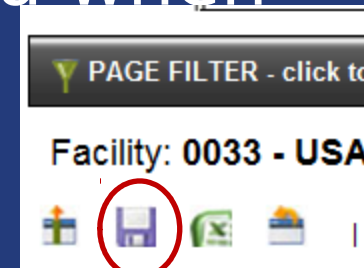
DMIS	Notes Detail
[Filter Icon] FUP [Filter Icon]	Clear Filter
0033	Contains
0033	Does Not Contain
0033	Starts With
0033	Ends With
0033	Equal To
0033 DMjir. fup11/11 get	Not Equal To
0033	Greater Than
0033	Less Than
0033	Greater Than or Equal To
0033	Less Than or Equal To
0033	Is Between
0033	Is Not Between
0033	Is Empty
0033	Is Not Empty
0033	Is Null
0033	Is Not Null

Filter Results

	Work Phone	DMIS	Notes Detail
	<input type="text"/>	<input type="text"/>	<input type="text" value="FUP"/>
4	746-337-9867	0033	DMjr. fup11/11 get a1c before appt. PCS 9/11 Vincenza to ft polk. joe.smith@us.army.mil
93	6548888884	0033	DMjr3 FUP2/12 get labs b4 appt PCS10/11 charleston to rota joe.smith@us.navy.mil
20	5644113191	0033	DMjr3 FUP:1/12 get labs b4 apt. PCS9/11 charleston to peterson. joe.smith@us.af.mil
9	772-5063492	0033	DMjr3 FUP2/12 get labs b4 appt PCS10/11 charleston to peterson; joe.smith@us.af.mil
4	999-3633037	0033	FUP 8/11 jir need A1c first
2	947-856-6553	0033	DMjr; FUP 12/11 get a1c before appt PCS 9/11 charleston to peterson; joe.smith@us.af.mil
	225-139-9708	0033	DMjr; FUP 12/11 get a1c before appt. PCS8/11 charleston to peterson. joe.smith@us.af.mil

Create provider or
provider group lists by
using those column filters

- After sorting by columns, rearranging columns, changing display or applying column filters; click save icon above list to save the template
 - Saves the structure—will pull same list this month or apply the filters, structure changes to next months data when posted
- Will ask you to name it
- Will appear in custom templates on left navigation menu



Lists	Lists
Patient Management	ACTION LISTS
	PREVALENCE REPORTS
	OTHER LISTS
	PATIENT LIST BUILDER
	CUSTOM TEMPLATES
Documentation	Template Manager
	asthma persistent (HEDIS type)
	Breast cancer >= 52
	Breast cancer >=52
	diab 50-60 hu
	diab asth
	diabetes with note detail
	diabetic follow-up family practice
	disease burden
	Dr Burdakin hu
	Dr Smith's Hyperlipid pts
	Exclusion phone list
	HU with note
	Quicklook DM list
	quicklook with note

- Save as many as you need
- Only you will see them
- Can enter comment to describe template in the Template Manager
- Will apply template to MTFs selected in page filter
- Can edit template by opening, making changes then save as existing



- Safeguarding Personally Identifiable Information
 - http://iase.disa.mil/eta/pii/pii_module/pii_module/index.html
- Store this data encrypted and password protected
 - Safest kept on a network drive
- Do NOT store on thumbdrive, CD, DVD, or portable hard drive

How to encrypt Excel or Word Documents

